



**Office of Temporary
and Disability Assistance**

Bureau of Housing and Support Services

Sharing and Coordination Event

Today's Agenda (Morning)

- Welcome and Introductions
- Community Resources Panel
 - NYS OTDA Bureau of Refugees Services
 - NYS Office of Domestic Violence – Survivors Access Financial Empowerment (SAFE)
 - NYS Office for People With Developmental Disabilities – Front Door
- OTDA Bureau of Housing and Support Services Updates and Dialogue with Community Partners

Today's Agenda (Afternoon)

- Breakout Sessions
 - Best Practices Providing Support Services in Third Party Owned Buildings
 - NYS Department of Health (DOH) Social Care Networks (SCN)
 - One-on-One with the HHAP Team
 - Workforce Development, Staff Retention, Peer Support, and Lived Experience

Welcome and Introductions

Dialogue with Community Partners & OTDA Bureau of Housing and Support Services

- Status of BHSS contracts, accomplishments, and updates
 - Homeless Housing and Assistance Program (HHAP)
 - Empire State Supportive Housing Initiative (ESSHI)
 - Housing Opportunities for Persons with AIDS (HOPWA)
 - New York State Supportive Housing Program (NYSSHP)
 - Operational Support for AIDS Housing (OSAH)
 - Emergency Needs for the Homeless Program (ENHP)
 - Solutions to End Homelessness Program (STEHP)
 - Legal Services for Eviction Prevention/Housing Stability
 - New York State Balance of State Continuum of Care (NYS BoS CoC)
- Challenges facing service providers
- New opportunities
- Your feedback

Homeless Housing and Assistance Program (HHAP)

- RFP released May 25, 2023
- Suspended acceptance of applications on July 25, 2024
- SFY 2024-25: 32 applications received requesting over \$261 million
 - 16 projects awarded, totaling \$131 million in funding
 - Will create or preserve 840 units of housing
- SFY 2023-24: 32 applications received requesting over \$175 million
 - 20 projects awarded, totaling \$126 million in funding
 - Creating or preserving 735 units of housing

HHAP (continued)

- Outcomes:
 - 100 projects in development
 - 49 currently in construction
- Operations:
 - 388 operational projects including 820 buildings and 13,602 units
 - Project Based Vouchers (PBVs) via HCR
 - Awarded 47 PBVs for two projects; one in Suffolk County, one in Fulton County

Empire State Supportive Housing Initiative (ESSHI)

- Round 9 RFP release date TBD
- Round 8 RFP released October 10, 2023
 - 139 applications received; 122 conditional awards
- OTDA Contract Outcomes:
 - 2,962 units locked-in to date
 - Over \$40 million claimed as of August 1, 2024

Housing Opportunities for Persons with AIDS (HOPWA)

- RFP released July 20, 2023
 - Applications – 13
 - Awards – 13
 - Allocation – \$3.8 million
- Number of HOPWA Households Receiving Subsidies:
 - 2023: 362 households
 - 2022: 349 households
 - 2021: 318 households

New York State Supportive Housing Program (NYSSHP)

- Contracts end December 31, 2026
- New RFP anticipated Summer 2026
- SFY 2024-25: 134 contracts and \$45,425,443 in total funding
- Outcomes (SFY 2024-25):
 - 20,320 units in total
 - 17,438 single adult units
 - 2,510 family units
 - 372 young adult units
- SFY 2024-25: funding formula increase as of January 1, 2024
 - \$247 per bed per month for single and young adult units
 - \$325 per unit per month for family units

Operational Support for AIDS Housing (OSAH)

- RFP Released February 17, 2023
 - Awards: 6
 - Appropriation: \$1,080,000
- Outcomes:
 - 25 units for families
 - 85 units for singles

Emergency Needs for the Homeless Program (ENHP)

- RFP Released April 5, 2023
 - Awards: 3
 - Appropriation: \$1 million
- Outcomes:
 - Over 300,000 meals served through emergency food services
 - Over 7,600 individuals received crisis intervention services
 - Over 1,900 households received eviction prevention services
 - Over 7,100 children received summer youth programming

Emergency Solutions Grant COVID (ESG-CV)

- Awards – 55 for the period October 1, 2020 – September 30, 2023
- Appropriation – \$56.1 million, including outreach funds for the Emergency Rental Assist Program (ERAP)
- Outcomes for the three-year period:
 - More than 40,900 persons served
 - 29 providers assisted with Street Outreach Services
 - 85 providers assisted with Emergency Shelter
 - 72 providers assisted with Rapid Rehousing
 - 85 providers assisted with Eviction Prevention
- 100% of HUD funds were spent. Thank you, ESG-CV contractors!



Solutions to End Homelessness Program (STEHP)

- Appropriation – uses a combination of State and Federal ESG funds.
- Current contracts end September 30, 2024. OTDA plans to pursue No Cost Time Extensions for those not receiving a new contract or those not fully funded.
- RFP was released April 12, 2024. 92 applications were received with a total request of \$30 million. Awards are not yet finalized.
- The RFP recognized the need for more funds dedicated to homeless services. More reliance on the Legal Services for Eviction Prevention Program.

Legal Services for Eviction Prevention/ Housing Stability

- Awards – 8
- Appropriation – \$50 million
 - \$40 million outside of NYC
 - \$10 million to NYC
- Outcomes:
 - Over 19,000 households served

Contacts for Legal Services

Legal Services of Hudson Valley

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Legal Aid Society of MIDNY

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Legal Aid Society of NENY

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Neighborhood Legal Services

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Nassau Suffolk Law Services Committee

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The Legal Aid Society

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New York State Balance of State Continuum of Care (BoS CoC)

- BoS coverage area: Cattaraugus, Clinton, Fulton, Herkimer, Montgomery, Putnam, Schoharie and Sullivan Counties
- Operating two RRH programs targeting rural and unsheltered homelessness totaling \$2,503,302
- New CoC Funding FY2023 – \$399,992
- Warming Center operational or in development in each county
- Several HHAP/ESSHI projects in development
- Custom reporting from HMIS data is available upon request

What Challenges Are You Facing?

Challenges

- **Construction and Development:**

- Material and labor shortages
- Increased insurance costs

- Increased lead time on materials
- Increased material costs

- **Operations:**

- Overstretched staff
- Increase insurance
- Occupancy rates

- Decreased revenue
- Limited housing stock
- Property Management Relations

- **Services:**

- Staffing shortages
- Lack of affordable units

- Damaged landlord-tenant relationships
- Health/safety-minded case management

Provider Feedback on Bureau Programs

What New Opportunities Have You Found?

Program Contacts

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Breakout Sessions

Best Practices Providing Support Services in Third Party Owned Buildings

- Best practices on how to collaborate and coordinate with developers, owners, and property managers as the supportive service provider.
- **Presenters:** Spiritus Christi, YWCA Rochester

Workforce Development, Staff Retention, Peer Support, and Lived Experience

- In this session, we will explore the unique advantages and strategies for prioritizing hiring of individuals with lived experience and how to effectively retain them in the workforce. This session will provide best practices on how to support people with lived experience in the workforce of supportive housing.
- **Presenters:** Recovery Options Made Easy (ROME), Rescue Mission Syracuse, JCTOD

NYS Department of Health Social Care Networks

- Hear from NYS Department of Health (DOH) about how Social Care Network (SCN) lead entities will serve as regionally based organizations charged with building reliable networks of Community Based Organizations (CBO) to better enable Health Related Social Needs (HRSN) screening and the delivery of social care services by CBOs.
- **Presenters:** NYS Department of Health

One-on-One with the HHAP Team

Meet with the HHAP Team on a Variety of Topics

- Potential new projects
- Operational troubleshooting
- Referrals
- Maintenance and preservation needs
- Annual reports and monitoring
- Procorem

Workforce Development, Staff Retention, Peer Support, and Lived Experience



Thank You!



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